

## Develop the knowledge & skills to successfully implement change at a local level.

### Change can be difficult to implement successfully.

When an overall change initiative is managed centrally, it is important to have allies in areas affected by the change, to ensure that the change is understood and embraced at a 'local' level.

**Certified Local Change Agent is a two-day course that focuses on the wider impacts of organizational change and how to help people adapt and embrace changes to working practices or the operating environment.**

Change Agents play a powerful supporting role during organization-wide transformation. They understand the fundamental principles and approaches that encourage people to embrace change.

Change Agents assist organizations in aligning its entire workforce's activities with the implemented change. Their work is not necessarily a dedicated role; individuals can

assume their business-as-usual activities while stepping in as invaluable members of teams delivering organizational change initiatives.

Certified Local Change Agent training and certification will enable you to:

- Develop the knowledge, tools and understanding necessary to help colleagues, managers and teams to embrace and implement change successfully.
- Provide effective support to colleagues during organizational change.
- Support idea-generating activities such as the use of simple process-mapping techniques.
- Develop local change plans which identify specific changes and how best to introduce them.
- Mitigate resistance to organizational change.

### FURTHER INFORMATION

#### WHO IS IT FOR?

Certified Local Change Agent training and certification is designed for individuals whose work area is facing significant change and who, in addition to their normal work, will be asked to support their work colleagues and their managers in implementing change.

Find out more online at

[www.apmg-international.com/CLCA](http://www.apmg-international.com/CLCA)

Local ATO: [www.melnykconsultancy.com](http://www.melnykconsultancy.com)

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#### Qualifications available:

- CLCA CERTIFICATE (multiple-choice)

#### You may also be interested in:

- Change Management
- Facilitation # Coaching
- Stakeholder Engagement

